





Fig. 2

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## Message Log for Tim Smith

message	Sent	Recipient	Status	Delivered	Reply
Lunch today?	7/16/2001 11:00 A.m.	215-5555-5551	message Delivered	7/16/2001 11:05 a.m.	OK,
Are you feeling better today?	7/16/2001 11:32 a.m.	Joe.Jones	message Delivered	7/16/2001 11:33 a.m.	Much better, thanks
Where did you leave the keys?	7/16/2001 1:23 p.m.	Sue.Brown	Message Delivered	7/16/2001 12:25 p.m.	